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November 21, 2019

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: Disconnection of Telecommunications Service

Dear Ms. Boyd:

The South Carolina Office of Regulatory Staff ("ORS") has been informed by AT&T that customers of Tele Circuit Network Corp ("Tele Circuit") may be without telephone service beginning November 20, 2019.

Tele Circuit leases facilities from AT&T for the provision of telephone services. Pursuant to a settlement agreement reached in federal bankruptcy court, AT&T intends to disconnect service to Tele Circuit. ORS understands that each customer of Tele Circuit has received two notices of the disconnection and have been advised to make arrangements for a new provider.

Enclosed is a copy of the consumer advisory concerning this matter. The consumer advisory has the ORS Consumer Services Division contact information in the event consumers need assistance.

Sincerely,

Jeffrey M. Nelson

cc: All Parties of Record (via e-mail)
Joseph Melchers, Esquire (via e-mail)

TeleCircuit

Your Own Communication Circuit

Wed, 11/20/2019

Customers of Tele Circuit Network Corp. in AT&T service areas may lose telephone service. Tele Circuit leases facilities from AT&T for the provision of telephone service. AT&T has notified Tele Circuit and the Office of Regulatory Staff (ORS) of potential disconnection of service, effective November 20, 2019.

There are 743 customers of Tele Circuit in South Carolina. ORS understands that each customer has received two notices of the disconnection and have been advised they may find themselves without telephone service if they have not made arrangements for a new provider.

Consumers may contact the ORS Consumer Services Division as listed below:

Consumer Services Division

S.C. Office of Regulatory Staff

1401 Main Street, Suite 900

Columbia, S.C. 29201

803-737-5230 (Columbia, S.C.)

1-800-922-1531 (toll-free complaint/inquiry line within South Carolina)

FAX: (803) 737- 4750

TTY: (803) 737-5175 (TTY in Columbia, S.C.)

1-800-334-2217 (TTY toll-free complaint/inquiry line within South Carolina)

Hours: 8:30 a.m. – 5:00 p.m. Monday through Friday (except state holidays)

Customers may also contact the Consumer Services Division by going to the ORS web site at www.ors.sc.gov and using the online consumer complaint/inquiry form.

